

Colmers Farm Primary School

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5th December 2024

Dear parents / carers,

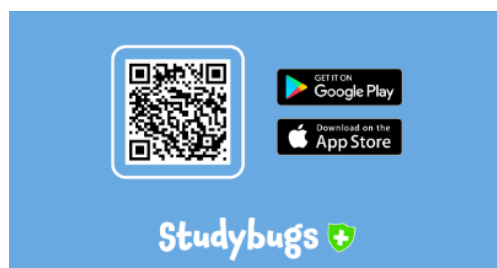
We're pleased to announce that Colmers Farm is introducing a new, more efficient and secure system for reporting your child's absence due to illness, called Studybugs. Online reporting of absence will stop parents needing to call through to the school office, which sometimes can take a while due to busy phonelines. It will also ensure Arbor accurately reflects reasons for illness.

Top 3 reasons to use Studybugs

1. It's integrated with Arbor so we know right away if your child is unaccounted for.
2. It's quick, free and easy to register and use and automatically reminds you to keep us posted.
3. You'll be helping the NHS and other public health organisations improve children's health. (<https://studybugs.com/about/schools>)

Please download the free Studybugs app, or register on the Studybugs website, and use it to tell us whenever your child's ill and unable to attend school.

Get the app or register now (<https://studybugs.com/about/parents>)



Thank you,

Mrs Young
Head of School



Studybugs for Parents and Carers – a user guide.

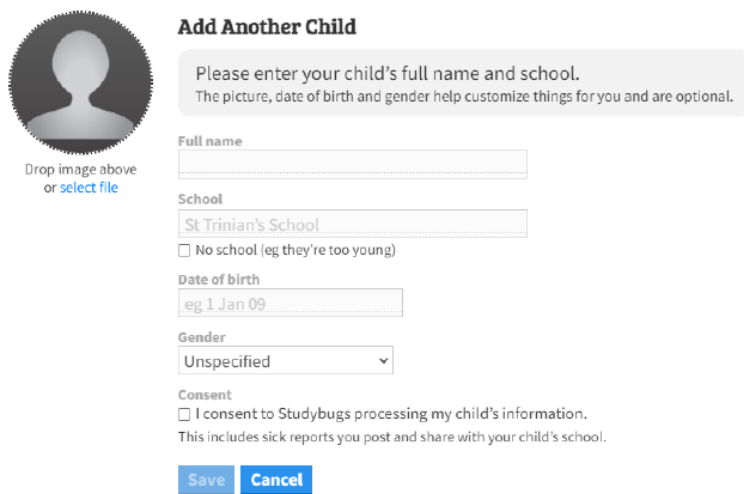
A better, safer way to report when your child is sick and off school.

With a few quick taps or clicks, you can give your child's school all they need to record absence due to illness.

How do I register?

Download the free mobile app, or register online via your web browser here - <https://studybugs.com/register>

Once registered you'll be prompted to add your children to Studybugs, so you can report their absence or send other messages regarding their attendance. Simply follow the instructions!



Add Another Child

Please enter your child's full name and school.
The picture, date of birth and gender help customize things for you and are optional.

Full name

School

 No school (eg they're too young)

Date of birth

Gender

Consent
 I consent to Studybugs processing my child's information.
This includes sick reports you post and share with your child's school.


As you type in your child's school you will see a variety of matches that pop up based on your spelling. If there are many similar schools, please check the area at the end of the school name also.

Once you tick the consent box and click save you are done!

You can then send and receive messages from the school about your child, and report their absence safely and securely.

How do I report absence?

In the mobile app:

1. Tap new message – the + sign in the bottom right hand corner. 
 2. Tap "report absence due to illness"
 3. Choose child you need to report absence of
 4. Describe your child's symptoms - make sure the box is ticked so the school receives your message
 5. Tap post.
-

Online:

1. Go to <https://studybugs.com/report> and login
2. Click "report sick" and choose the child you need to report absence for
3. Describe your child's symptoms - make sure the box is ticked so the school receives your message
4. Click post.

Note: For some specific symptoms and illness, Studybugs will provide you with health guidance from UKHSA (formerly PHE) and the NHS as you type. Schools may have additional/alternative guidance they wish you to follow. If unsure, contact the school directly.

What are Nick's symptoms now?

chickenpox (rash, headache)

Exact match: **Chicken Pox** Source: UKHSA

Nick should be kept off school for five days from onset of rash and all the lesions have crusted over.

This is a rough guide based on what you've entered. It isn't a diagnosis or medical advice. Please consult your GP if you suspect anything serious is wrong with your child.

Tell Hogwarts he's off today

Post
